



Info X



VICENZA
Military Community

06 June 2012 , 1000 – 1130 hours, THE ARENA, Caserma Ederle



Info X

Agenda

- ❖ **Introduction/Master of Ceremony – Public Affairs Office**
- ❖ **Hot Topic(s)**
- ❖ **Community Updates**
- ❖ **Recognitions**
- ❖ **Open Forum**
- ❖ **POC: Marilee Mastaler, DFMWR, DSN 634-6535,
email: marilee.b.mastaler.naf@mail.mil**
- ❖ **Next Info X 03 July 2012, 1000 – 1100 hours, The Arena,
Caserma Ederle**



Info X

Hot Topics

Summer Travel

Summer CYSS Programs

4th of July

Summer Hire Program

ASACS

Events in June



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Summer Travel

**LTC Trojanowski,
Provost Marshal**



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Four Top Summer Travel Locations



1. *Cinque Terre* a great tourist destination featuring five seaside villages at the foot of terraced hills that fall steeply toward the sea. It is a wonderful place to enjoy the views by hiking amongst the vineyards and olive groves above the villages.



2. *Ice Man-Bolzano* - on display at the South Tyrol Museum of Archaeology in Bolzano (South Tyrol, Italy) is one of the world's best-known and most important mummies.



3. *Rome* – one the most beautiful cities in the world; every year millions of tourists come from around the world to admire the treasures and masterpieces of Roman art and architecture.



4. *Local Sagra*- local fairs held throughout Italy celebrating the bounties of the earth- may feature bands and parades. Attending a sagra is a way to get a taste of Italian country life.

For additional information explore the Outdoor Recreation website:

http://www.vicenzamwr.com/odr_home.html



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Summer Driving Around Europe

International “green card” insurance – is mandatory when traveling outside of Italy. The “green card is normally issued by USAA and GEICO as a standard form with their insurance documents. If you have an Italian insurance company you must request it. Driving without it could result in impoundment of your vehicle or denial from entrance into the country.

International drivers license – mandatory when operating a vehicle in any non-NATO country. It can be purchased on line by going to the AAA.com website and follow the directions provided. The cost is \$15.00, it is valid for 1 year, and takes about 3 weeks to get back from the US.

EU license (Italian) – purchase information can be provided by USAG-V-DOL drivers testing or through USAG-V-DES-Vehicle Registration. The cost is 150,00 Euro. It is valid for 10 years and takes about 2-3 months to get it.

When traveling through Switzerland or Austria - there is a mandatory toll sticker that must be purchased prior to entering the country. The toll sticker for Austria can be purchased in Italy at the border prior to entering. Switzerland toll sticker is purchased at the border when entering the country.



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Foreign Travel (Other than Official Business)

- **Check State Department travel advisories at www.state.gov**
 - USAG-Security office sends travel warnings to the community as they become applicable.
- **Also check DoD Foreign Clearance Guide at <https://www.fcg.pentagon.mil/fcg.cfm> for country specific information and entry requirements.**
 - If country has a travel warning certain restrictions will apply. Service member or DoD civilian may not be granted access to country.
- **Complete foreign travel briefings with the Security office before you travel.**
 - Security Office will check the APACS (Automated and Personnel Automated Clearance System) for requirements for entry into country. MACOM of country visited may require additional approval for entry into country.
 - Service member/DoD civilian may be required to contact VMID (Vicenza Military Intelligence Detachment) for additional briefing.
- **Leave contact information with a relative, friend, or colleague in cases of emergency.**



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Tips

- When traveling to Austria from Vicenza the Northern most Agip (Eni) gas station to use Italy Gas Coupons is near Bolzano approximately 81 kilometers (50 miles) from the Austrian border.
- When on leave status Esso gas cards are still available in Germany. (Garmisch issues gas cards to personnel on leave status and is only 10 minutes from the Austrian border.)



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CYSS Summer Programs

Mr. Eric Weisel
CYSS Coordinator



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- School Age Center Summer Camps
- Youth Center Summer Camps
- Youth Sports Clinics & Team Sports
- SKIES Instructional Classes
- Venture Point EDGE and HIRED Programs

Details can be found in the CYSS Summer Activities Brochure and other print materials available at Parent Central Services in Davis Hall, DSN 634-7219/7206, or online at <http://www.vicenzamwr.com/cys.html>



4th of July

Mr. Josh Gwinn
DFMWR Director



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- Location: Sports and Fitness Field, Ederle Inn Parking Lot, No Name Street
- Date/Times:
Wednesday, 4 July
1000-2400 Open to All
- Rides will run from 1000 – 2400
- Fireworks at 2230



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Summer Hire Program

Mr. Chuck Walls
Deputy Garrison Commander



Info X

Adolescent Substance Abuse Counseling Services

**Ms. Rosana Zapata
ASACS, Vicenza High School**



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Stress, Dares & Rock 'n' Roll

What is it about?

VHS Contact:
Ms. Rosana
0444-71-7127
634-7127

VMS Contact:
Mr. Brian
0444-71-5703
634-5703

VHS
Tuesdays from 1:00-2:30
1st Session on 19 June 2012

VMS
Thursdays from 1:00-2:30
1st Session on 21 June 2012

When & Where?

Relationships... Friends... Choices... & Fun!

Summer Long Groups!

...and it's Confidential!

ASACS
Adolescent Substance Abuse Counseling Service

Teens Only...Bring a Friend!



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Contact Information

Mr. Brian Edwards, M.S., LMFT
Vicenza Middle School

DSN: 634-5703, CIV 0444-71-5703

Brian.edwards@eu.dodea.edu

Rosana Zapata, LCSW, CAP, CP
Vicenza High School

DSN 634.7127 Civilian 0444.71.7127

rosana.zapata@eu.dodea.edu rosana.zapata@us.army.mil



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Events in June

**COL Buckingham
Garrison Commander**



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Community News – Service Providers

- ❖ DES
- ❖ DFMWR
- ❖ DPW
- ❖ DHR
- ❖ DOL
- ❖ DPTMS
- ❖ AAFES
- ❖ DoDEA
- ❖ Religious Support Office
- ❖ Installation Safety Office
- ❖ EEO
- ❖ 509th SIG BN
- ❖ HRO
- ❖ AFN
- ❖ Health Center
- ❖ Dental Clinic
- ❖ Italy Finance Office
- ❖ Installation Legal Office
- ❖ American Red Cross
- ❖ Health Promotion
- ❖ DECA
- ❖ USO
- ❖ PAO
- ❖ IG



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RECOGNITIONS



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Adult Volunteer of the Month

Lynn Colquhoun

Lynn comes in at least two mornings a week to help with daily administrative tasks. She has researched and completed the Resource and Respite Care binders, connected to our Italian Liaisons for external recreation and activities, organized community events of bowling and movie fun, and is currently working on organizing with the local Lion's Club to educate about the Exceptional Family Member program



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Youth Volunteer of the Month

Destany Schendel

Destany has become an invaluable member of the Red Cross team. She started volunteering in January and comes into the office to assist with filing, special events, T-shirts design and phone coverage. She is an integral part of our team. Her professionalism, great work ethics, and dependability has allowed her to be in high demand with the Red Cross Office.



Info X

Open Forum

U.S. ARMY

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Family and MWR

Blue Star Program



What is the **Blue Star Card**

- Provides spouses and Family members with discounts on Family and MWR trips, classes, tickets, food and more.
- Army Family Covenant Child Care Benefits
- Invitation to Special Event planned each month for **Blue Star Card** Holders only.



Eligibility for Blue Star Card

- Must be a spouse of an Army deployed Active Duty, Reserve or National Guard Soldier.
- Soldier must be deployed for a period of 180 days or more
- A copy of deployment orders are needed
- The Blue Star Card is valid for the duration of the deployment to include R&R



Where to get the Blue Star Card

- June 11, 10 a.m.-noon @ Arena
- June 12 & 14, noon -2 p.m. @ Post Library
- June 12 & 14, 4-6 p.m. @ CDC Villaggio
- June 13 & 15, 9-11 a.m. @ Fitness Center
- June 13 & 15, 12:30-2:30 p.m. @ CDC 398
- After June 18, during normal operation at Parent Central Services, Bldg 108



Kick Off Event- June 11, 10 a.m.-noon

- Deployment...Starring You!
- Bring copy of Deployment orders
- Receive information on what community has to offer to assist spouses in discovering, developing and finding support for themselves during deployment.
- Calendar of Special Events just for **Blue Star Card** holders





Info X

Facebook Comments from 6 June Session

Question: Good morning, I wanted to ask again for the third time about SATO travel being unable to provide leisure services to the community. On some flyers at ITT they advise a person to go over to SATO for assistance with booking train tickets for the self guided tours; however SATO says they are no longer permitted to provide this service! I was very disappointed by this news; as in the past this was such a great service to have knowing you did not have the worry of the language barrier or having to go downtown to purchase train tickets. Not just that but also airline tickets.....SATO is able to find military deals back to CONUS unlike the agencies outside and the fact that you pay more along with fees and are not given proper information. In the past for R&R SATO had five full buses for a cruise that was organized and all had a great time. I think the community is being deprived of a GREAT service especially being that we have an office here on base we can utilize. The staff is courteous, friendly and go all out to provide the best and most cost effective service to customers. Please give some thought to this. Thank you.

Response provided by COL Buckingham and Josh Gwinn during Info X session: SATO is a contractor.... Short answer is that they were not making enough revenue to keep providing this service so they had to drop it. They do provide it through a centralized location (in Germany) and you can obtain tickets and such by calling their call center, but the face to face service is no longer available. We will change our flyers to reflect the call center number and we apologize for not doing so sooner.



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Facebook Comments from 6 June Session

Question: Is there a map of the ZLT roads that we can get from post? Do they hand them out after you pass your drivers license test too?

Response provided by COL Buckingham during Info X session: We will get a map linked to our Facebook page today of these roads. Thank you. ***NOTE: The map was posted to Facebook immediately following the INFO X session.***

Question: I was wondering why we can't have federal polling stations on post for the upcoming election because I know with the mail system sometimes our ballots don't get here in time or don't get back especially for the deployed Soldiers.

Response provided by COL Buckingham during Info X session: We are not allowed to have polling stations overseas per the Army. We have a great mail system and if you act now and request your ballots, you should have plenty of time to get them in for the upcoming election. For more information go to www.fvap.com.



Info X

Facebook Comments from 6 June Session

Question: COL Buckingham, from my office the livestream froze about 5 minutes ago and has been refreshing ever since. The web page gave 2 links to access the INFO X and the second to access from on post appears to be an actual television channel, I tried it first but there was no sound... just a good picture.

Response provided by AFN Vicenza: We did not have any major issues with the streaming quality during the June INFO-X. We think the user might need to restart their browser. Some local military networks have issues with the required bandwidth for streaming video. Hopefully, the problem is not long-term. If it is, please let us know so that we can try to help troubleshoot where the problem is originating.

Question: Question for the CDC/CYSS. I know there are a lot of daycare options for children under the age of 5, however, for those of us who are going to be homeschooling this fall are there any options for older children in the event of a Dr. appointment, meeting, etc.

Response provided by DFMWR: Childcare for home-schooled children in Kindergarten through 6th grade is available during the school day with the CYSS Family Childcare program (FCC). All of the CYSS FCC providers live in the Villaggio Housing area. To use an FCC provider, please stop by the CYSS Parent Central Services office to ensure that your child's registration is current and up-to-date. We will schedule an orientation for you if you haven't already had one, and provide you with a copy of your child's registration packet to give to the FCC provider. Once you've had the orientation, met the providers and chosen the one you want to use, you can call that provider directly to schedule care for your child.



Info X

Facebook Comments from 6 June Session

Question: With the new CYSS being built, what is the plan for the old building? How about putting a small gym in for the spouses of Villaggio? And for a low budget improvement and to ease a lot of confusion, how about putting fencing in at all Villaggio housing?

Response provided by COL Buckingham during Info X session: Unfortunately I can't say just yet what is going to become of that building. What I can say is that there will be significant changes in regard to space allocation as we move into the future. We currently are spending 10 million dollars a year in off post leases so we will be moving things around that will save money on those leases. **Josh Gwinn:** We would like to move SKIES out there so that all CYSS facilities are in the same location – that is the plan that is being worked on now. ***See fencing response under next issue.***



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Facebook Comments from 6 June Session

Question: There is a lot of confusion about what can be put up as private fencing on Villaggio. Also they can become hazards if not taken care of (which does happen). Why can't housing install permanent fencing and treat it like the quarters if it gets damaged when you move out – you pay for it. I have seen this on other posts.

Response provided by DPW: AR 420-1 paragraph 3-53 i (2) prohibits the use of Housing funds for many items to include fencing rear yards. A request for exception to this policy would have to be processed through IMCOM-E, IMCOM, to DA. Similar requests in the past have been denied. Plus during this period of financing shortfalls, even if we could get permission to install fencing, it is unlikely that Housing would receive the funding for such a project.

Paragraph 5-33 b. indicates that fencing of back yards is a individual responsibility under the self help program. Housing has instructions on the type of fencing, installation instructions and conditions, etc. If a resident would like to fence their yard, they may request the self help project permission and receive the Fence Policy. Costantino Fracasso, the Housing engineer tech, phone number 0444-71-8570, is available to answer any questions concerning the Fence Policy.



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Facebook Comments from 6 June Session

Question: Currently there is no way to get the Italian International Driver's License as Dr. Datello at the Health Center has been prohibited from signing the required Italian Medical Exam paperwork. And there are no identified Italian doctors that speak English to allow us to go off-post. I have been trying to get this done and turned into ACI for two weeks now with no resolution.

Response provided by GC: For a variety of solid reasons, neither the Vicenza Health Center nor USAG-Vicenza are able to issue the medical exam certificate you desire in order to get the Italian driver's license. Among other things, there are some significant legal / liability issues. Further, this could be an initial step in a direction we don't have the capacity to go - that is, providing health, and other services, for participation in a myriad of off-post activities. And, while I agree that it would be nice if someone found and coordinated with and validated Italian physicians to provide this service, the need is, I believe, negligible and the effort would be significant and detract from the many essential services we are required to provide. 1. You are eligible to receive a SETAF drivers license and that license allows you to drive in Italy. 2. Should you desire to drive outside of Italy - a choice and a privilege, not a requirement or a right - then you have at least two options. First, you can get an international driving permit, something like \$15 a year by mail. Second, you can get an Italian Driver's License. Neither the Garrison nor the Health Center provides services to assist you.



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Facebook Comments from 6 June Session

Question: Earthquake relief... is Caserma Ederle offering help to the affected areas, donations? How can community members help?

Response provided by COL Buckingham during Info X session: The US Army officially offered assistance to the Italian Government, however they said they had it under control. If you would like to help or donate please go to our local Red Cross office and they can assist.

Question: Why is the library going to stop carrying magazines? Budget cuts or no interest?

Response provided by DFMWR: Due to funding reductions, headquarters will no longer be providing magazine subscriptions for libraries across the region. Beginning in FY13, these subscriptions will begin to expire. Our libraries will be sending out information for online periodicals and other resources to assist patrons in the near future. Also, if you have any magazines you would like to donate, please contact the library.



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Facebook Comments from 6 June Session

Question: What are we doing to prep the kids in school for earthquakes? Are we doing earthquake drills now that these quakes seem to be happening a bit more?

Response provided by Dr. Gonzalez during Info X session: Yes, we are practicing drills and talking to the kids and staff about them. We had the Garrison professionals come out and assess our school building structures and they have been found to be solid and built to earthquake standards as well.

Question: I would like to ask for clarification of child supervision for those of us living off post. I understand the post-issued policy quite well, but my friendly Italian neighbors continue to remind me that I need to follow Italian law while not on one post or another. There is a great amount of conflict between these two policies. Can we get clarification? Where can I get the Italian supervision policies in English?

Response provided by COL Buckingham during Info X session: Great question Dana. We will do some digging and get something out as soon as we can – we will talk about this at next month's Info X. Thank you.

SJA Response (CPT Ray): After consulting with our LN Italian attorney, we have found that Italy, like most western countries, hold parents accountable for the actions of their children. Children must be supervised appropriately in regard to their age and level of maturity until they reach the age of majority. The age of majority in Italy is 18. Further, we are attaching USAG-Vicenza's policy letter on child supervision. After reviewing it, it seems that if parents are in compliance with this policy letter, they should be in compliance with Italian law.



Info X

Facebook Comments from 6 June Session

Question: Is there an issue with the sound? What was said about travel from her to Austria?

Response provided by DES - When traveling through Switzerland or Austria - there is a mandatory toll sticker that must be purchased prior to entering the country. The toll sticker for Austria can be purchased in Italy at the border prior to entering. The Switzerland toll sticker is purchased at the border when entering the country.

Question: I would like some clarification on visitors being able to drive vehicles in Italy. I have heard that all you need is an international driver's license, a stateside license, and a form from customs. I spoke with customs and they had never heard of this form and directed me to the driver's license office who said it's not possible to have family members drive service member's vehicles. How can I save my family from having to rent a vehicle while visiting? Thank you!

Response provided by COL Buckingham during Info X session: Jenn, I'm sorry but the answer to this question is that the only person legally allowed to drive a SETAF plated vehicle is someone with SETAF license.



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Audience Comments from 6 June Session

Question: I would like to ask about language immersion of kids in the CDC. I know they do this in Germany and I think it would benefit to have it done here as well.

Response provided by DFMWR: Hohenfels, Germany does a pop-program; this is not mandated by CYSS headquarters. The program is offered only during the school, from 1-3 pm. They have the ability to offer this because they have a certified instructor on staff that is fluent in German. Also they have free classroom space between the above hours. Vicenza CDC doesn't have a qualified instructor on staff, nor the space to offer.



Info X

Audience Comments from 6 June Session

I would like to know why there are no programs with SKIES for a 6 year old with a working mother. The times of the various programs are just not flexible with someone that works until 1700.

Response from DFMWR: SKIES bases programming times on enrollment trends, customer demands, space availability and instructor's availability since all of our instructors teach off-post in addition to Caserma Ederle. Our goal as a program is to maximize our enrollment for our instructors and meet the community demand for programs. If we are able to identify the demand for a specific program/class for a specific age group at a different time than currently offered, we are able to create classes with a short turnaround time. These are in addition to what we advertise in our catalog. Although our minimum enrollment for group classes is an enrollment of 4, we would prefer to have a commitment of 6 prior to coordinating for a new class. If families are interested in specific classes, but are not able to bring their children to the times offered, they should contact SKIESUnlimited at SKIES@vicenzamwr.com expressing their interest. In the email, it is key families include specific information such as the specific class, age of the youth interested, time frames of when they would like to see the class offered. SKIES will track email, phone, ICE comment requests sent from patrons who are interested in programs/classes at alternative times. SKIES must ensure we have the commitment of enrollment from patrons prior to creating a new class and asking an instructor to commit to teaching.



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InfoX Schedule

Tuesday, 3 July 2012

Wednesday, 1 August 2012



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Methods to Submit a Community Issue

- ❖ USAG Vicenza Website: <http://www.usag.vicenza.army.mil>, hover over “Contact Us”, click on “Info-X”, then “Click to Submit”.
- ❖ EMAIL: Community.issues@eur.army.mil
- ❖ AFN HOT LINE AT INFO X: DSN 634-7411, CIV 0444-71-7411
- ❖ InfoX POC: Marilee Mastaler, DFMWR, DSN: 634-6535, CIV: 0444-71-6535, E-mail: marilee.b.mastaler.naf@mail.mil

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